

Date: 2013-06-29

Marlene H. Dortch

Secretary

Federal Communications Commission

445 12th Street, SW

Washington, DC 20554

CG Docket Nos. 13-24 and 03-123

RE: Please Grant FCC Approval of the InnoCaption App
Created by Miracom for Smartphone Devices

Dear Secretary Dortch,

My parents are deaf. I will be going out of state to college this fall. It would be totally RAD to get the Innocaption product approved for the cellphone. I would feel better knowing I could call my parents on their cell and have a spontaneous conversation with them.

Right now my calls to them are limited to when they are at home or at work where they have access to a videophone. We can have a pretty smooth conversation. Calling them on the cellphone is another story. My parents are great in one on one conversation with the speaker right there. It becomes immediately obvious on the cellphone that both of them do not do well using their ears alone. I am quite good at rewording my questions or statements so they get what I am saying. I have been doing this all my life so itâ€™s second nature to me. Other people listening in to these conversations wonder why I keep saying the same thing in different ways until I am understood.

Hearing about the Innocaption product made me realize this would really help make communications between my parents and me so much easier. Knowing that I could call my folks on the cell with this product makes it more likely I will call home with a question when I move out to college. Itâ€™s not always possible to plan calls to my parents when they are near a video phone.

I am writing to strongly endorse the InnoCaption product for a Smartphone and urge the FCC to grant speedy approval of this product for the deaf and hard of hearing community. A product like this is in great demand for those of us who live with people with a hearing loss. Both my mother and father have a profound hearing loss and they have four hearing children. This InnoCaption technology is an APP that would put my parents on the same level as hearing parents in using the cell phone. I can just call one of them as needed with questions or concerns about college life. No need to reword my statements because the words I used didnâ€™t register with what they heard. This InnoCaption product is just the APP that can give my folks the freedom, security and mobility they need and want, but we all need the FCC to approve it quickly so we can begin using it now.

I urge the Commission to grant quick approval of this product because it is the only way I am going be able to function like a college student in receiving and making calls at will from my cellphone. I will also feel safer knowing I can reach out to them at any time when they are not home or in an emergency situation.

Thank you for taking serious note of this request.

Sincerely,

Alexander Duarte

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Reference: CG Docket No. 03-123

CG Docket No. 13-24

cc: Hon. Mignon Clyburn

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